Application Procedure

Please complete the entire application form as instructed. Sign and return to your branch or to the address listed below. Your USER ID and your security code (PIN) will be emailed to you.

Thank you for using BVFCU's e-Services.

Authorization

You desire to subscribe to the e-Services that you checked and authorize Beaver Valley Federal Credit Union, and any third party acting on our behalf, to serve as your agent in processing payments to merchants specified by you and/or your joint-owner, and you authorize the credit union to post such payments and/or transfers to your designated accounts. You understand that Beaver Valley Federal Credit Union may not make certain payments and/or transfers if sufficient funds are not available in your designated accounts. If a fee is charged for the service you request, you also authorize the credit union to debit the appropriate account. The credit union will replace your mailed paper statements with e-statements, unless you choose to 'OPT-OUT' of this service. This authorization is in force until revoked by you or the credit union, and is subject to the terms and conditions as amended from time to time.

Signature Date

Primary Member □ Joint Member □

Please Print Name

Return To:

BEAVER VALLEY FCU

e-SERVICES

601-37TH STREET

BEAVER FALLS, PA 15010

Access to Your BVFCU Account is...

VIRTUALLY LIMITLESS

TellerNet Online/Mobile Banking 24 Hour Teller-Phone



TELLERNET

Online/Mobile Banking



YOUR VIRTUAL BRANCH

beavervalleyfcu.org eservices@bvfcu.com



601 - 37th Street Beaver Falls, PA 15010 724-847-3600 71 Bridge Street Bridgewater, PA 15009 724-774-5050

beavervalleyfcu.org

CU 221 Rev. 5/24

GET IN TOUCH & ONLINE

TellerNet - Online/Mobile Banking

TellerNet is a combination of Online/Mobile Banking and BillPayer services. TellerNet allows you to access your BVFCU account information by visiting our website at beavervalleyfcu.org or through our mobile app.

To use our Mobile Banking, you must first be enrolled in our TellerNet Online/Mobile Banking.

TellerNet is a No Charge service to members who opt to receive e-Statements.

Start taking advantage of the many conveniences listed below:

Personal Finance Service

- Review account history and check account balances on all share and loan accounts.
- Inquire about details on recently cleared checks.
- Transfer funds to and from your accounts. Make loan payments by transferring from savings or checking.
- Receive your statements electronically faster and safer than waiting for the mail.



BillPayer Service is available at No Charge to members enrolled in TellerNet Online/Mobile Banking! If you do not use BillPayer services during any month, a fee of \$4.95 will be charged for the inactive month. This fee will be posted to your account the following month.

- Send out one-time or recurring payments.
- View pending payments and keep track of when payments are scheduled to be sent.
- Review bill payment history.

BillPayer 'FAQ's' are posted on our website. You can view these questions and **try our demo** at beavervalleyfcu.org.

Other Services

- e-Statements*
- Change your password
- Change your email address

*e-Statements (electronic statements) will replace the paper statements mailed to your home. e-Statements lets you enjoy fast access to your statements, and eliminates concern about your statement being lost or stolen from your mailbox. If you wish to continue receiving your statements by mail, you must check the 'OPT-OUT' box on the enrollment form.

Any account with no activity within 180 days will be flagged as "Dormant". This flag restricts all access to your account (including TellerNet and 24 Hour TellerPhone) until a financial transaction is made.

Members who have not accessed their account via TellerNet (online/mobile banking) for more than six (6) months must login to activate the account or the service is removed.

Sign Up Now - Use the attached Application Form or visit either office to get more information and enroll in person.



Beaver Valley Federal Credit Union Enrollment Form TellerNet • Teller-Phone

Name of Primary Member
Account No. Social Security No.
Email Address (Required for TellerNet/BillPayer Services)
Home Phone Cell Phone
Mother's Maiden Name (for security verification)
 Check here to sign up for TellerNet at No Charge with Value checking or e-Statements
 Check here to enroll in Teller-Phone our FREE 24 hour audio response telephone system
☐ OPT-OUT: I do not want to receive e-statements (\$12.00 ANNUAL FEE may apply)
Related Account Access
List below the accounts you wish to access via both TellerNet and Teller-Phone. Access will allow you to transfer funds TO another account. You must be a joint-owner on all accounts listed:
Primary Member's Name Account No. Inverse* Account No.
Primary Member's Name Account No. ☐ YES ☐ No Inverse*

*INVERSE: ALLOWS THE RELATED ACCOUNT MEMBER TO TRANSFER FUNDS **TO** YOUR ACCOUNT.

Account No.

Primary Member's Name

☐ YES ☐ No